

FSS Frequently Asked Questions

What is the FSS Program?

FSS is a voluntary program for HUD-assisted families designed to help the families set and reach financial, educational or career goals.

What does the FSS Program cost?

The FSS program is free and available to any family who is receiving rental assistance through the Housing Choice Voucher (HCV) program administered by the City of Douglas Housing Department.

What are the benefits of the FSS Program?

There are many benefits by participating in the FSS Program and no down falls. The two biggest benefits are having an escrow/savings account established for the head of household as their earned income increases and having a case manager/coach helping you find the resources needed to reach your goals.

What is an escrow savings account?

It is a savings account that accrues interest.

Where does the money come from?

As your income grows (For example: better paying job, a raise in your current job or from part-time to full-time) your rent increases. A portion of that increase may be deposited into YOUR escrow account. HUD pays for the family rent that increases because of earned income while you are a participant of the FSS program.



When can I get the money from the escrow account?

The FSS contract of participation lasts 5 years and can be extended up to 7 years depending on individual circumstances. All your goals must be met to successfully graduate and receive YOUR escrow account balance.

What goals do I need to set?

Everyone is different so the goals are also different. Goals can be to raise your credit score, to get your GED, get a better paying job, get a college degree, learn how to budget your expenses, enroll in counseling or obtain childcare. These are just examples of what your goals can be.

How much money can I save through the escrow account?

Everyone’s situation is different so it depends on your financial situation. Some families have saved between \$5,000 - \$10,000 or more!

Do I lose my housing assistance after participating in the FSS program?

No. As long as you continue to be eligible to receive assistance, participation in the FSS program does not impact your assistance.

How do I get started?

Come in to the office or call 520-417-7389 to schedule an appointment or to get more information.

